

PharmTrak

Better Treatment, Less Pain, Lower Cost

PharmTrak was created to help employers, insurers and TPA's to manage the medical cost and long term disability risk associated with narcotic use in industrial injuries; Specifically, Schedule II drugs. (Fentanyl, Vicodin, Morphine, Norco, OxyContin, Dilaudid, Opana)

The use of narcotics and potential for tolerance, dependency, addiction and abuse create a need for extra monitoring in industrial injuries.

Our PharmTrak program allows the NCM to proactively work to minimize or eliminate common issues that occur with the use of narcotics that can delay recovery and substantially increase medical costs in the claim.

PharmTrak offers two separate platforms:

Preventive Trak

A short term task driven program that is designed for a new claim where narcotics are prescribed to treat pain or the claim is deemed high risk for potential narcotic issues. The trigger for the Preventive Trak can be customized to fit your needs.

Pre-set NCM tasks designed with your input are completed, these tasks include but are not limited to: a review of narcotic orders (guideline review, amount, duration), in person meeting with prescriber to set up pain control plan which will include monitoring & compliance.

Corrective Trak

A more in-depth NCM process to address an existing narcotic issue (dependency or addiction) created by the use of long term narcotics for pain control in an industrial injury. The NCM will work with the Injured Worker and Doctor to facilitate a written narcotic plan to identify different modalities, reduce prescription use, eliminate possible barriers to treating the Injured Worker's pain and address dependency and addiction.

The program is designed for limited formal reports with the exception of a summary closure task report when the assignment is closed to PharmTrak. Specific reporting frequency and contents can be customized to fit your needs.



To use our PharmTrak contact us to setup an appointment to customize the program for you.

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How it Works

- Referral form for CM Services is received. Under Case Type, PharmTrak Preventive or PharmTrak Corrective box is checked.
- Choices nurse is assigned. NCM follows and completes the predefined (tasks) steps as outlined in previously customized program.
- When PharmTrak tasks are completed, case is automatically closed to NCM services.
- In the event that Employer, CE or medical rationale recommends further follow up, Employer or CE can request NCM to keep file open to address those specific issues or re-open file to other task assignments if needed in the future.

Benefits of PharmTrak

- Impacts long term narcotic use through early intervention.
- Reduces expensive rehabilitation costs involved in drug dependency and or addiction events.
- Up front dialogue with the Doctor and Injured Worker communicates your commitment to proper treatment and use of medical evidence guidelines.
- Reduces NCM costs with a preset task algorithm that is followed and preset time table for NCM case closures.
- Immediate access to projections for rehabilitation and durations of disability.
- Delivers nursing/teaching instruction to the patient so that the use and risks of narcotics are understood and re-enforced.
- Communicates to the injured employee that the employer/carrier is concerned and pro-active in ensuring they are cared for and receive treatment.
- Minimizes or prevents treatment and recovery delays that can occur from the use of long term narcotics.

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